Digital Solutions for the Insurance Industry

SoftProject

Challenges for the insurance industry

Demands on traditional insurers are rising fast. Secure your competitive edge with our solutions..

> We make digital transformation easy. From single modular services to a ready-to-use solution – all you need from just one source.
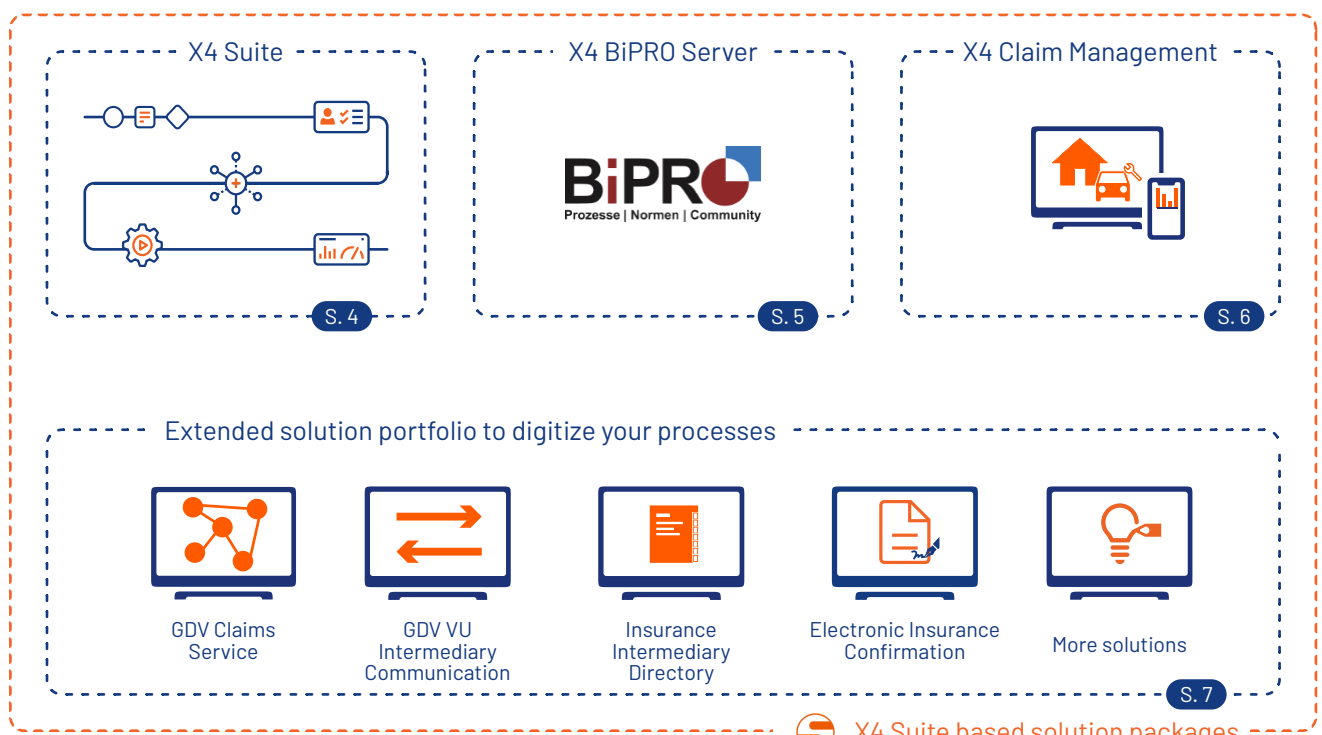
DIRK WEINGÄRTNER
Director Insurance Solutions

1. **Performance improvement:** Ensure higher business performance as a digital enterprise. From an investment of five percent of annual sales in digitization projects, the performance increases exponentially.

2. **Task complexity:** Create with our solutions fully electronic end-to-end processes, even across company boundaries.

3. **Efficiency of costs:** Our solutions help you to reduce manual workflows. You could, for instance, implement a rule-based and fully electronic commissioning of service providers.

4. **Communication:** Stay in touch with your customers during non-business hours, e.g. to arrange inspection appointments.

5. **System diversity:** By using our X4 Suite, you have the option to exchange data of different formats within an existing IT infrastructure, including legacy systems.

6. **Joint technologies:** With our low code platform, it is your choice: either combine Artificial Intelligence with robotic process automation or benefit from our ready-to-use industry solutions.

7. **IT infrastructure:** By using the flexible and scalable IT architecture of our solutions, you can take up new opportunities and respond quickly to changing customer requirements.

8. **IT security:** Since June 2019, our data center is certified according to ISO/IEC 27001:2013. By working with our cloud solutions, your business is always on the safe side
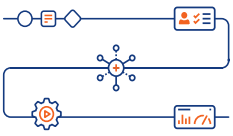
Master the challenges of digital transformation

Get started right away with our readily available solutions for your industry challenges.

As experts in digitization and automation of business processes, SoftProject offers solutions and services related to the X4 Suite, SoftProject's low code digitization platform. With more than 200 X4 adapters, you can integrate your systems into business processes and convert data into the formats you need, such as BiPRO or GDV.

Regardless of whether you use the X4 Suite, the X4 BiPRO Server, which is already in use at over 30 companies and has become the industry standard, or X4 Claim Management, which networks insurance companies, end customers and service providers and enables end-to-end electronic claims processing – with our solutions you are on the safe side.

X4 Suite

S. 4

X4 BiPRO Server

BiPRO
Prozesse | Normen | Community

S. 5

X4 Claim Management

S. 6

Extended solution portfolio to digitize your processes

| GDV Claims Service | GDV VU Intermediary Communication | Insurance Intermediary Directory | Electronic Insurance Confirmation | More solutions |

S. 7

X4 Suite based solution packages

The X4 Suite as digitization platform

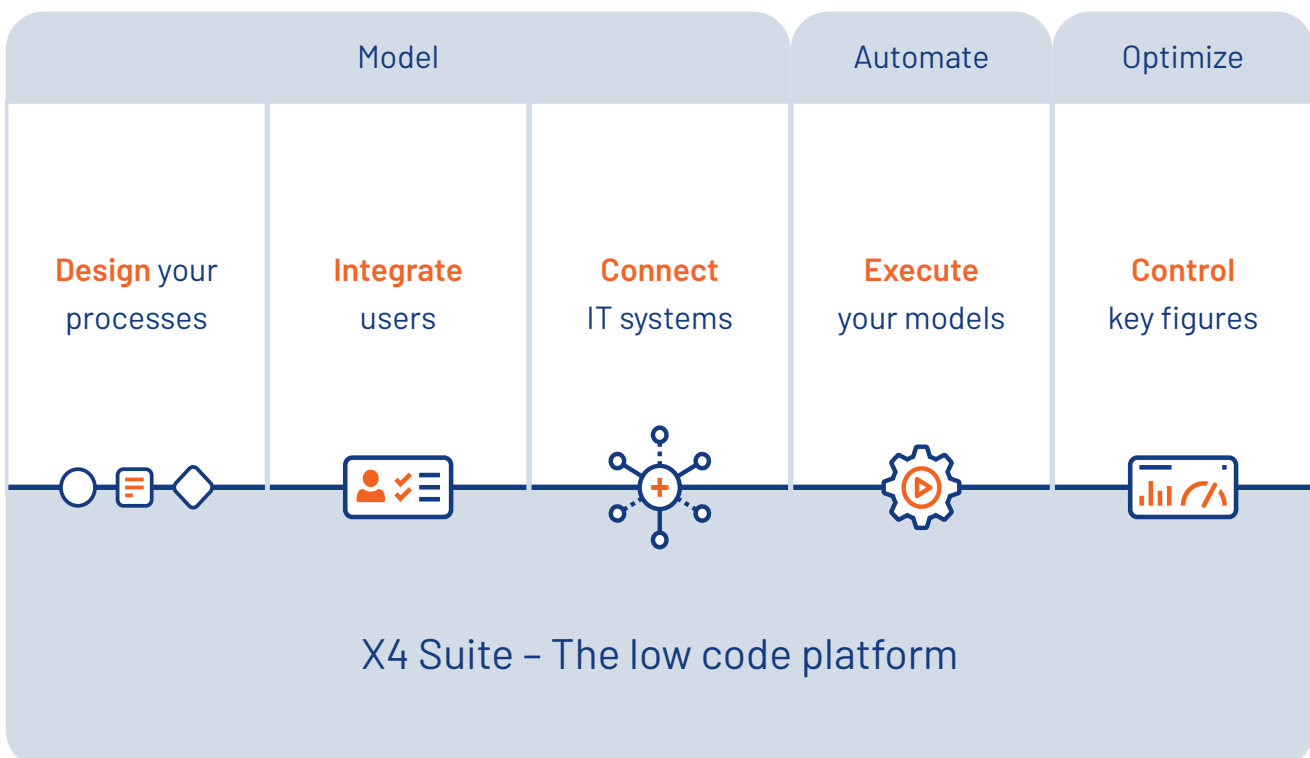Connect people, systems and devices

Your advantages:

- Digitization without media discontinuity
- End-to-end processes even across different IT systems
- User integration with web apps
- Customized monitoring of relevant KPIs

The low code platform X4 Suite is highly scalable and perfectly enhances collaboration between software developers and expert users. Our process and decision automation tools help you to implement applications in a faster, more cost-efficient and collaborative way. At the same time, you will profit from more flexibility, transparency and scalability, the essential basis for the digital transformation process.

Digitized business processes are the key to more efficiency, flexibility and competitiveness. Digitize your business processes with the X4 Suite as your central digitization platform.

Model			Automate	Optimize
Design your processes	**Integrate** users	**Connect** IT systems	**Execute** your models	**Control** key figures

X4 Suite – The low code platform

X4 BiPRO Server

Connect consumers and providers, deploy BiPRO services, and accelerate your BiPRO projects.

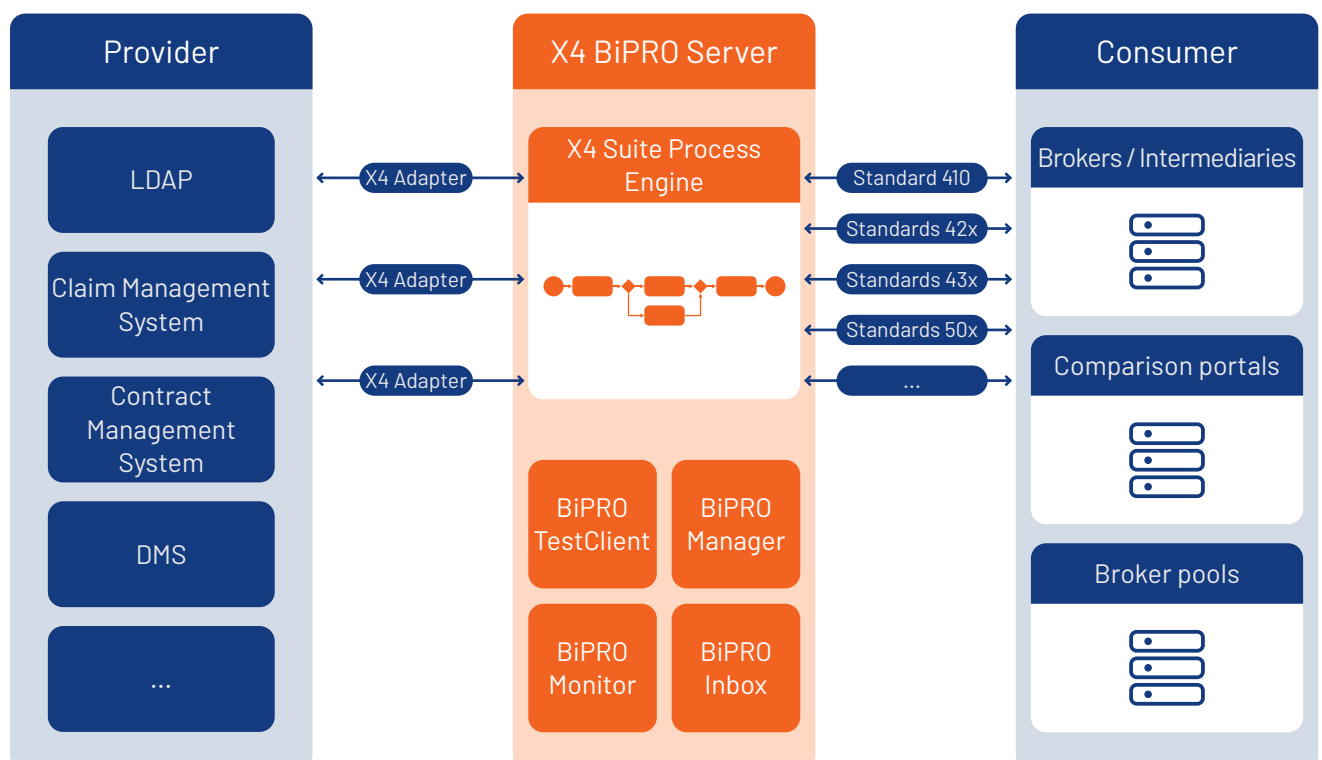Provide the BiPRO e. V. standards as services in a truly short time.

Use the graphical mapping and our X4 adapters to connect your back-end systems. Also benefit from the extensive

possibilities to test, manage and evaluate BiPRO services.

Needless to mention that our BiPRO server supports all classic BiPRO releases as well as the new BiPRO release generation RNext.

Your advantages:

- Standard software for the implementation of BiPRO and GDV services
- Accelerated implementation of BiPRO standards
- BiPRO compliant integration of all service standards
- Parallel operation of multiple BiPRO versions possible

Provider	X4 BiPRO Server	Consumer
LDAP	X4 Suite Process Engine	Brokers / Intermediaries
Claim Management System		Comparison portals
Contract Management System	BiPRO TestClient / BiPRO Manager	Broker pools
DMS	BiPRO Monitor / BiPRO Inbox	
...		

X4 Adapter — Standard 410, Standards 42x, Standards 43x, Standards 50x, ...

X4 Claim Management

Control and monitor your claims easily and digitally
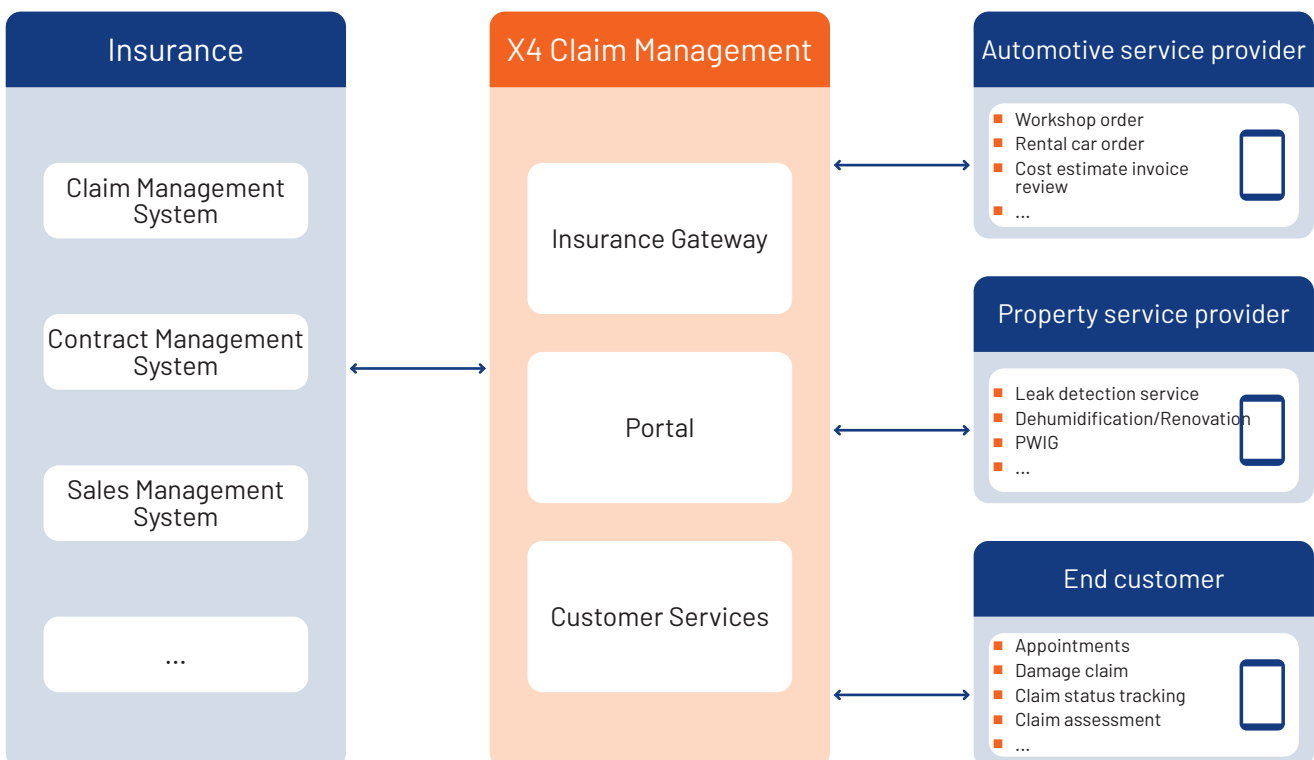
Your advantages:

- Interface-independent integration of insurers and service providers
- Availability of currently more than 70 service providers with 200 products
- Rule-based processing and monitoring of claims order processes
- Integration of end users in the claims process

Automate your claims processes with the *X4 Claim Management* modules. Manage service providers with the *Partner Management* module and exchange data securely, quickly and flexibly.

Profit from a rule-based order management system — for example depending on the individual claims order category or contract area — and remain in full control of your processes and associated data. Use dashboards to actively monitor the status of claim records at your service providers, such as workshops, experts or regulators. Even more, integrate your customers by using our Customer Management features — from the mobile entry of customer damage claims, to online appointment scheduling and exchange of messages and files.

Insurance	X4 Claim Management	Automotive service provider
Claim Management System	Insurance Gateway	- Workshop order - Rental car order - Cost estimate invoice review - ...
Contract Management System	Portal	**Property service provider** - Leak detection service - Dehumidification/Renovation - PWIG - ...
Sales Management System	Customer Services	**End customer** - Appointments - Damage claim - Claim status tracking - Claim assessment - ...
...		

Preconfigured solutions

Our solutions are increasingly becoming the standard for implementing cross-company business processes in the German insurance industry.

GDV Claims Service

Connect all relevant partners involved in the claim management process to ensure smooth and safe communication.

GDV VU Intermediary Communications (X4 GDV-VU/VM)

Exchange data between insurance companies and intermediaries by using the standardized GDV data service VU Intermediary.

Insurance Intermediary Directory (X4 VVR)

Gain access to the Central Intermediary Directory and transfer data electronically.

Electronic Car Insurance Confirmation and Car Insurance Change Certificate (X4 eVB / X4 VWB)

Whether it is about insurance registration, change of insurance or expired insurance coverage — by using our solutions, you are perfectly prepared.

Notification and Information System (X4 HIS)

Connect your existing IT systems to the GDV Notification and Information System and transfer data in an automated way.

TGIC – GDV Insurance Cloud (X4 TGIC)

Get connected to the GDV Trusted German Insurance Cloud to assure communication according to the highest security standards.

**What's your next digitization project?
Just contact us.**

Today, more than 300 customers use the X4 Suite to digitize their business processes.

See here a choice from the insurance industry:

AIG · Adam Riese · Aioi Nissay Dowa Life Europe MS&AD INSURANCE GROUP · Ammerländer Versicherung · Basler Versicherungen · BGV Badische Versicherungen · degenia

DEKRA · Dialog: Lebensversicherungs-AG · die Bayerische · HK DIE HAFTPFLICHT KASSE · FRI:DAY · HanseMerkur · HDI

InterRisk VIENNA INSURANCE GROUP · janitos · JUNG, DMS & CIE. · LV 1871 · münchener verein · NÜRNBERGER VERSICHERUNG · R+V

riparo · SPN SERVICE PARTNER NETZWERK · SV Sparkassen Versicherung · verti · Waldenburger Versicherung AG · württembergische Der Fels in der Brandung · ZURICH

Decide for the digitization experts

Since 2000, SoftProject offers products and services for digitalizing and automating business processes in all industries. The company's headquarters is in the technology region of Karlsruhe, further branch offices abroad are in Spain and Slovakia. Due to an above-average growth, the company has more than 300 customers worldwide and over 100 employees.

Get to know us personally

Meet us at one of our events or take part in our free webinars. For more information, please visit softproject.de/en or call us on +49 7243 56175-0.